

# Fortune 500 Financial Services Company

## Introduction

This case study of a Fortune 500 financial services company is based on a November 2023 survey of NetOps customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“It allows our Network Operations team to manage a large network environment more easily than it would without the solution. The product brings a lot of information together about the network devices and interconnectivity and saves the engineer from having to log into individual devices and run commands to get the same information.”

“The tool gives us a lot of information about the health and performance of our network in a single solution.”

“Our organization uses DX NetOps to monitor the health and performance of our very large network.”

## Challenges

What network operations (NetOps) challenges were you looking to solve by investing in DX NetOps?

- I needed to gain end-to-end network visibility
- I needed to improve root cause analysis, isolation, and resolution (MTTD, MTTR)
- I needed to be able to respond to network issues faster

What other vendors did you consider before selecting DX NetOps?

- None. We've had this product in place as long as I have been with the company

## Use Case

They use DX NetOps for network health and performance monitoring

## Results

Satisfaction with the following DX NetOps features:

- End-to-end coverage: unified portal/platform, delivering full visibility across managed and unmanaged networks: Satisfied
- Rapid and accurate isolation: network suppression, reducing alarm noise while diagnosing and resolving issues faster: Satisfied
- Proactive insights: prediction of trends to improve decision-making and avoid serious network problems: Satisfied

Reported that now that they have DX NetOps, their confidence in gaining end-to-end visibility has improved.

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Fortune 500**

Industry:  
**Financial Services**

### About NetOps

NetOps by Broadcom offers a robust set of network observability and management capabilities. With these capabilities, teams can optimize network operations, accelerate network transformations, and enhance connected experiences. The solution equips users with a unified view of traditional networks as well as modern, software-defined, and multi-cloud environments. The solution delivers the rapid scalability needed to support the network transformation initiatives of the largest global enterprises.

Learn More:

[Broadcom](#)

[NetOps](#)